



University
of Victoria



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School of Public Administration

Research & Practice Forum

**Transforming Public Service by Design?
Towards a new change capacity in
government**

Wednesday, September 12

4:30 Reception 5:00-6:00 Presentation

UVic Legacy Art Gallery, 630 Yates Street

RSVP by September 7: jkhall@uvic.ca

Presenter: **Jesper Christiansen**, Head of Strategy and
Development of Nesta, UK

Panelists: **Heather Devine**, Head, Behavioural Insights
Group (BIG), BC Public Service Agency

Irene Guglielmi, Director, Strategic
Business Transformation, BC Government
Communications & Public Engagement

Evert Lindquist, Professor, School of Public
Administration

Jesper Christiansen is at the forefront of experimenting
with new ways of embedding innovation in government

and will share lessons learned and successes in innovating government.



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Public
Administration

Transforming Public Service by Design? Towards a new change capacity in government"

Keynote: Jesper Christiansen (Nesta, UK)

Where: UVic Legacy Art Gallery

**When: 4:30pm-5:00 (Reception) 5:00- 6:00 pm (Presentation)
Wednesday, September 12, 2018**

RSVP: By September 10 to jkhall@uvic.ca (Seating limited)

Public sector organizations across the globe are moving towards an experimental culture and pioneering new ways to solve our biggest problems. They are equipping public officials with innovation skills and methods to improve the ability of governments to deal effectively with the problems they are facing. The questions are: "How is this transition going?" and, "Are we investing in building innovation capacity with the right intent and focus?" Jesper Christiansen is at the forefront of experimenting with new ways of embedding innovation in government and has much to say about the lessons learned and successes that have been achieved. Come listen to some insightful stories about governments and public sector organizations that are strengthening innovation capacity to reform public services, address social needs and improve citizen engagement through smarter use of people, data, and technology.

About Jesper Christiansen: Jesper is the Head of Strategy and Development at Nesta UK where the focus of his work is helping people and organizations get better at innovating for the public good. Prior to joining Nesta, Jesper worked at Danish cross-public innovation unit MindLab for seven years. He founded and directed its research program that captured, analysed and communicated the learnings from across MindLab's project portfolio. He also managed MindLab's international collaboration, and has worked with and advised several governments, public agencies and international institutions. He is the lead on several projects exploring new avenues in the fields of social, public and government innovation, and is currently partnered with the Canadian government in the Privy Council Office to run a learning program and create an ambitious learning environment for leading change agents within the Canadian government.

He holds a M.A and Ph.D. in Anthropology, where his research focused on embedding human-centred innovation practices in public sector organisations. He also holds a degree in journalism from the Danish School of Journalism. See more at: <https://www.nesta.org.uk/team/jesper-christiansen/>

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